

H Y P H E N

Hyphen Technology (Pty) Limited

accepting card payments made easy

TRADEQUEST

TradeQuest™, Hyphen's PCI DSS Compliant eCommerce gateway, facilitates on-line credit card transactions seamlessly integrated to your website and line-of-business system.

SERVICES INCLUDED

in this solution

accept mobile payments

MOBILE PAYMENT SDK



Hyphen are proud to announce the release of our mobile payment SDK's (software development kits) for both iOS and Android operating systems. This means that your dev team can now integrate your mobile application with Hyphen's gateway with minimal development effort.

on-line card payments

ELECTRONIC CHECKOUT

TradeQuest™ is the digital equivalent of a credit card terminal, letting you offer on-line payments to your customers.

telephone order payments made easy

CALL CENTRE PAYMENTS

TradeQuest™ means you can accept credit card payments telephonically (or where the card is not present) and the transaction detail is processed directly from your line-of-business system.

settlement file processing simplified

CARD PAYMENT RECONCILIATION

All on-line transactions are processed centrally with Hyphen being able to provide your management information and reporting system immediately through your on-line portal.

The gateway receives daily settlement files which are matched against the total amount on your bank statement the next business day.

fully customisable payments page

CUSTOM PAYMENT PAGE DEVELOPMENT

TradeQuest™ facilitates a fully customisable payments page — customers provide their credit card information directly to TradeQuest™ as part of your eCommerce solution if you don't want to collect credit card information.

bulk collections

BATCH CREDIT CARD COLLECTIONS

Submit batches of credit card collections into our eCommerce platform for bulk collections processes in a batch fashion. Via our host-to-host channels the system allows you to integrate your line-of-business platform directly into our eCommerce gateway.

streamlining card processing

RECURRING PAYMENTS

Payment Card Industry Data Security Standards (PCI DSS) protects credit card information letting you offer customers recurring and subscription payments from credit cards.

*Committed to
strengthening and
expanding our position in
existing markets.*



TRADEQUEST

delivering products that meet your needs

TradeQuest is Hyphen's eCommerce Gateway, which facilitates online authorisations, settlements and refunds of Card transactions initiated by its Clients ("Merchants").

Designed to work with website sales (*Internet, eCommerce and mCommerce*), Call Centre Payments (*MOTO – Mail and Telephone Order*) and subscriptions (*Recurring Transactions*), TradeQuest accommodates medium to large Commercial and Corporate Merchants.

We can help streamline your implementation, improve integration across channels, and optimise your payment processes to speed up transactions, cut costs and improve your flow of funds.

Rest assured,
we will keep your
accounts and sensitive
information secure



THE VALUE YOU'RE LOOKING FOR



Ease of doing business with your customers



Secure transactions, built according to PCI DSS
(Payment Card Industry Data Security Standards)



Processing of recurring payments



Mobile SDK

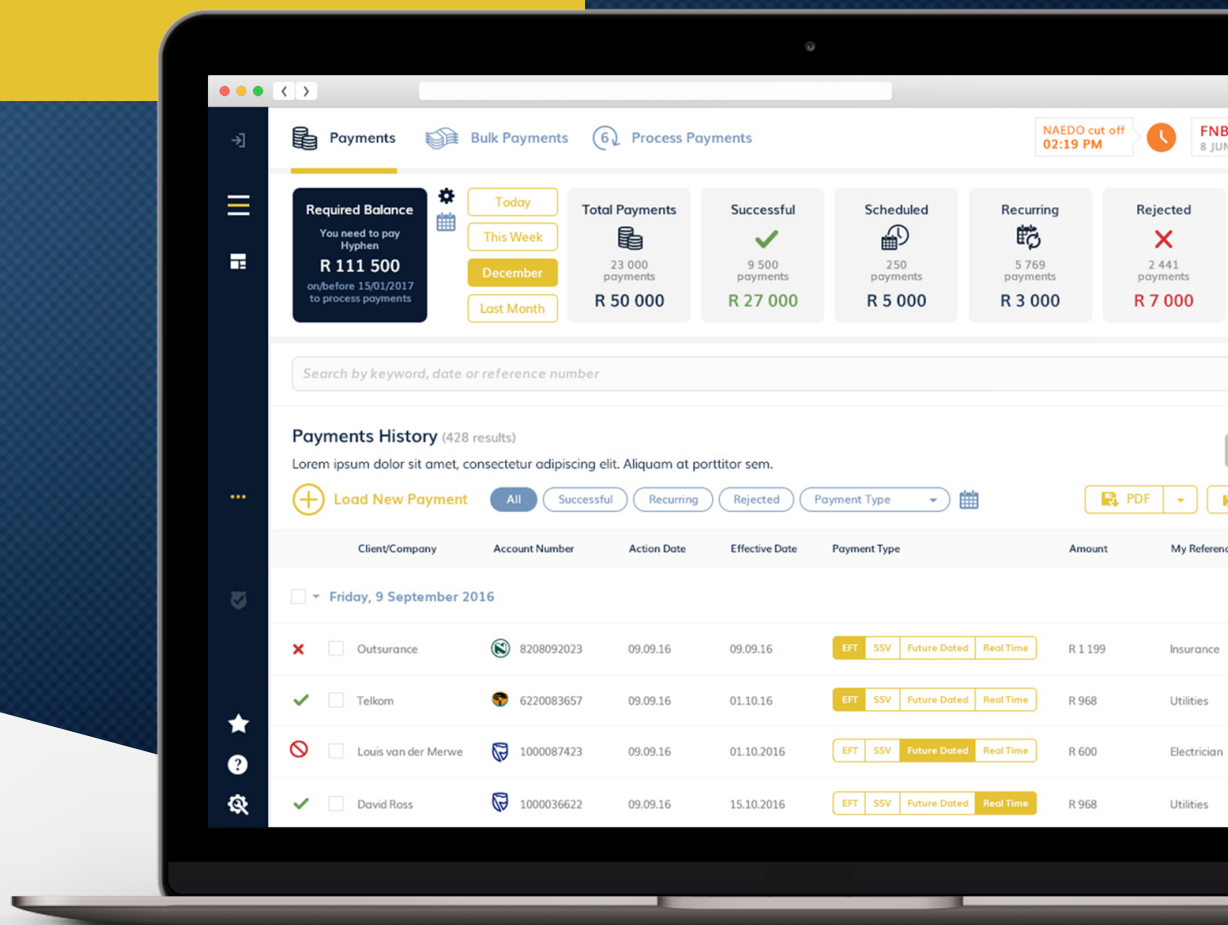


Extensive Referencing, Reporting and transaction matching

We manage your
financial transactions.
Simple.



Our Solution complies
with all Payment Card
Industry Data Security
Standards

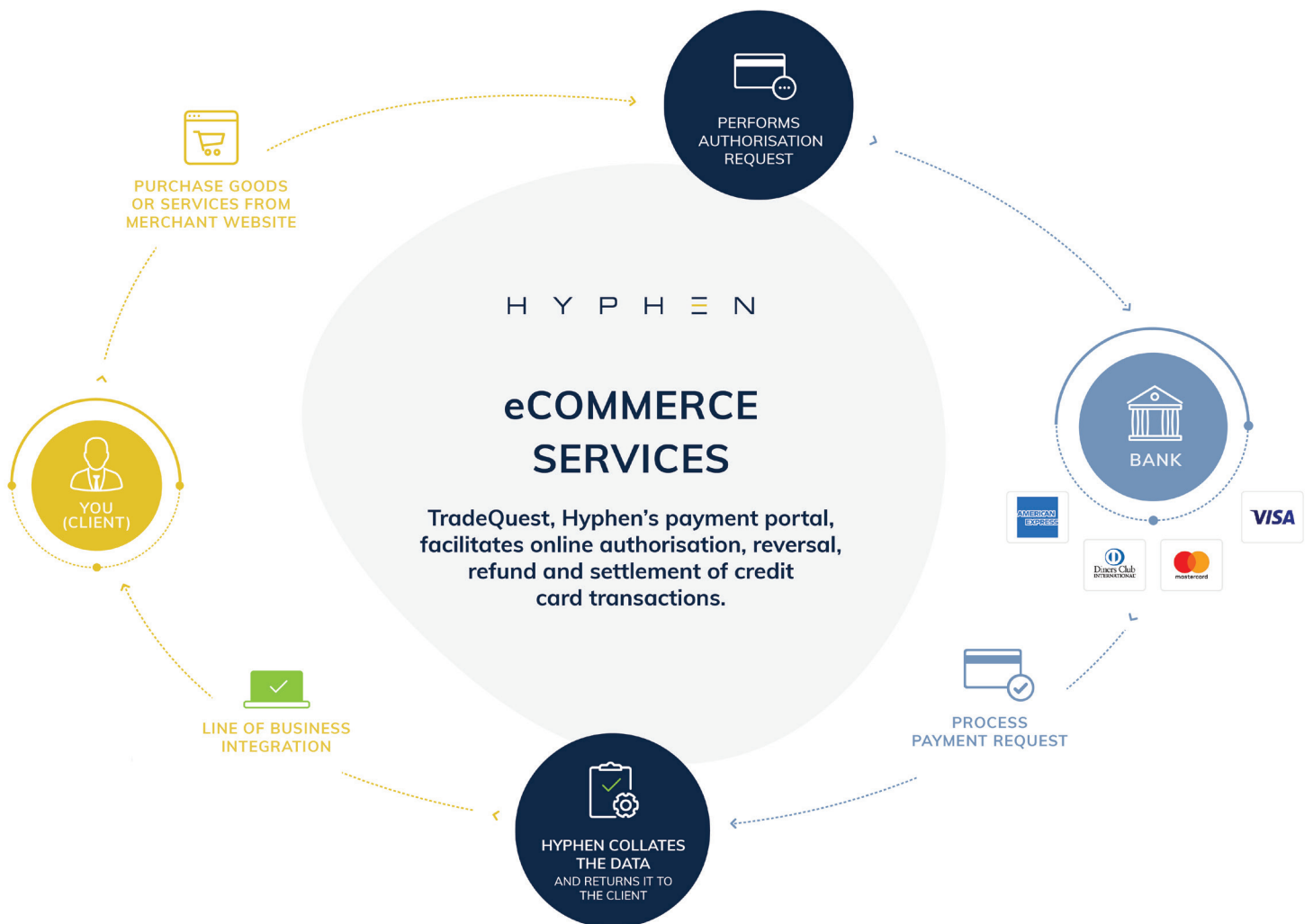


robust system

In addition, TradeQuest offers the following services:

- Customisable hosted HTML Payment Page integrated on the Merchant Website for Internet/eCommerce transactions.
- Direct systems integration, i.e., Host to Host via Web Service Interface.
- Mobile SDK for ease integration with Android or iOS applications.
- Batch processing through FACS Integration.
- Secure connectivity.
- Call Centre to manage queries and exceptions.
- PCI DSS compliant tokenisation for repeat transactions.
- Various refund and settlement options are available to fit Merchant needs.
- Multiple Merchant number capabilities.

TRADEQUEST EXPLAINED





SINCE **1997**

credible track record

Hyphen processes in excess of **180 million transactions per annum** and has built a thorough understanding of the different industries within the marketplace. Its management, sales, operations and customer service personnel have **deep industry experience**, which enables them to understand the unique needs of both small business entities and large corporate entities.



DEDICATED **SUPPORT**

quality people with a service ethos

Hyphen strives to **exceed your expectations** around service and related product offerings by being **in tune with your needs** and implementing efficiencies that translate into cost savings.

Hyphen provides solutions and services to some of the largest organisations in Southern Africa, including life assurance companies, short-term insurance companies, furniture and retail groups, municipalities, certain banks and prepaid service providers.

We are committed to
helping businesses run
more efficiently



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